

CITY OF MAGEE
WATER/SEWER/GARGAGE SERVICE
FACT SHEET

I. **CASH DEPOSIT:** A cash deposit of \$50.00 shall be required before service may be rendered to customer.

Cash deposits may not be transferred without a written conveyance from the customer who made the deposit. This deposit shall be applied against unpaid bills of the customer upon termination of service. Any balance remaining shall be refunded to the customer.

Meter service found "on" where there is no deposit would be discontinued without notice. This is considered theft.

In no case shall the customer tie an extra user to his meter service.

II. **WATER SERVICE RATES:**

Residential:

First 3,000 gallons	\$8.00 minimum
Next 5,000 gallons	1.25 per thousand
Next 5,000 gallons	1.00 per thousand
Over 13,000 gallons	.75 per thousand

Commercial:

First 3,000 gallons	\$15.00 minimum
Next 5,000 gallons	1.50 per thousand
Next 5,000 gallons	1.00 per thousand
Over 13,000 gallons	.75 per thousand

III. **SEWER SERVICE RATES:** 75% of water bill

IV. **BILLING:** Meters will be read within five (5) days before or after the 15th of each month. Bills will be rendered monthly and should be paid on or before the 10th day of each month. Bills not paid by the due date will be considered delinquent.

One bill is sent per month. The bill contains the service address, dates indicating service period, previous reading / current reading, gallons consumed, amount being charged for each month, and the due date payment due.

V. **PAYMENTS:** Failure to receive the bill will not release customers from payment obligations. Should the date of payment of the bill fall on a weekend or holiday, the next business day after the final date will be held as a day of grace for delivery of payment.

Office hours are 8:00 a.m. to 5:00 p.m. Monday through Friday.
Telephone number is (601) 849-3344; fax number is (601) 849-6461

Bills may be paid in person or by mailing to:

Magee City Hall
123 Main Ave N
Magee MS 39111

For the convenience of our customers, a bill depository has been provided near the door of the City Hall business office located on Main Street where payments may be placed when the office is closed.

VI. DISCONTINUANCE OF SERVICE: If a bill is not paid on or before the delinquent date, a cur notice will be mailed on the 15th and after ten (10) days of notification, service shall be discontinued until such time as payment is made in full.

In the event that service is discontinued due to non-payment of bill, a \$20.00 reconnect fee will be charged and must be paid before service will be connected.

The City will not be liable for damages because of discontinuing service at any time after delinquent date.

No water service will be reconnected after business hours if service has been discontinued for non-payment of delinquent bills.

VII. RETURNED CHECKS: Checks returned for "Insufficient Funds", "Closed Account", or other similar reasons will result in the account being charged a service charge of \$30.00. Repeated occurrences of returned checks could result in loss of service, or discontinuance of accepting checks for future payments.

VIII. GARBAGE CHARGE: A fee of \$8.00 per month will be charged to all residential customers who have water/sewer service. In some instances resident who have water with other systems will be eligible for garbage pickup at the above rate.

A minimum fee of \$13.00 will be charged to all business customers who have water/sewer service.

The City may charge a higher rate if an excessive amount of garbage is generated by any particular business. This rate will usually be \$26.00 or \$50.00.

Some businesses with excessive garbage may elect to utilize an outside garbage pick-up service.

IX. GARBAGE PICK-UP SCHEDULE: Garbage that is placed by the curb of a residence or at the designated location for a business will be picked up twice weekly. Garbage on the north side of the railroad track will be picked up on Monday and Thursday. Garbage on the south side of the railroad track will be picked up on Tuesday and Friday.

Some business may require daily pick-ups.

X. INTERRUPTION OF SERVICE: The City will endeavor to provide uninterrupted service to its customers, but the City reserves the right to shut down any service at any time, in the event of emergencies, or required shut-downs, without notice. The City shall not be liable for any damage problems resulting from a shutdown.

XI. RIGHT OF ACCESS: The City's employees have access to customers' premises at all reasonable times for the purpose of reading meters, testing, repairing, removing or exchanging any or all equipment belonging to the City.